

If you are having difficulties paying your rent, please see our guidance leaflets, “Rent: What happens if I get into rent arrears,” and “The court process explained.”

For debt advice, please refer to our guidance leaflet, “Rent: How to deal with rent arrears and other debts” or visit www.nationaldebtline.co.uk

Ways to contact us:

Blenheim Gardens RMO
24 Prague Place
London SW2 5ED

Phone: 020 7926 0158
Website: www.bgrmo.org.uk
Email: blenheimgardens@lambeth.gov.uk

If you would like this information in large print, Braille, or in another format or language, please contact us on 020 7926 0158.

Español: *Si desea esta información en otro idioma, rogamos nos llame al 020 7926 0158.*

Français: *Si vous souhaitez ces informations dans une autre langue veuillez nous contacter au 020 7926 0158.*

Português: *Se desejar esta informação noutra idioma é favor telefonar para 020 7926 0158*

Twí: *Se woƀe saa nkaeboy yi wo kasa fofoɖo mu a fre 020 7926 0158.*

Yoruba: *Tí ẹ ba ẹ imoràn yí, ní èdè Òmíràn, ẹjọ, ẹ kàn wà l’ágogo 020 7926 0158.*



Blenheim Gardens RMO Guidance Leaflet

Rent: Ways to pay your rent

in partnership with



You can choose to pay your rent using any of the methods below:

1. Online

Using our online payment service please visit our website on www.bgrmo.org.uk and click on the Rent Payment tab at the top or Lambeth's website <http://www.lambeth.gov.uk/Payments>

2. By using our telephone hotline

You can pay by credit or debit card by phoning the 24 hour hotline on **0845 3000 328**.

3. Swipe card

- At the post office. You can pay by cash or cheque. Cheques must be made payable to The Post Office Ltd.
- At any retailer displaying the **PayPoint** sign.

4. Direct Debit

By direct debit through your bank or building society. **Payment must be monthly in advance.** If you sign up to pay by direct debit for 12 months you will be entered into a prize draw, with the chance to win £100. To register or find out more call Lambeth Service Centre on **020 7926 8894** or e-mail rentbydd@lambeth.gov.uk you can also speak to staff at one of Lambeth's Customer Centres.

5. Standing Order

Through your bank or building society. You can request a standing order form by calling Lambeth Service Centre on **020 7926 6000**, or calling into the estate office.

6. By Post

By post, cheques and money orders should be made payable to 'London Borough of Lambeth' and sent to:

**Lambeth Revenue Service
PO Box 22003
London
SW2 1WS**

Please write your rent account number on the back of the cheque or money order. **Please do not send cash through the post.**

7. In person

Payments can be made at the cashier's office at:

**Olive Morris House
Cashiers Office
18 Brixton Hill
London
SW2 1RL**

Open Monday to Friday 09.00 – 16.15

Keeping track of your rent

It's easy to keep up-to-date with your rent payments. A statement is available during office hours and will be delivered the same day it is requested. For an account statement, telephone the estate office on 020 7926 0158.

You can also check your rent account by using Lambeth's new online rent and repairs system at www.lambeth.gov.uk/Services/HousingPlanning/CouncilHousing/PayingYourRent.htm