

Performance for April 2021

KPI Description	Lambeth Results	2021/22 Target	TMO Result	TMO Target Met?	Outperformed Lambeth?
% Rent Collected in year	107.20%	99.50%	97.20%	No	No
% Rents and arrears collected	101.34%	96%	97.40%	YES	No
% Service charges collected	TBC	102.00%	124.00%	YES	YES
Average relet Void time	No lets	25 days	21 days	YES	YES
% Gas services completed on time	TBA	100%	100.00%	YES	YES
% Repairs completed on time	TBC	92%	100.00%	YES	YES