

Performance for October 2022

KPI Description	Lambeth Results	2022/23 Target	TMO Result	TMO Target Met?	Outperformed Lambeth?
% Rent Collected in year	98.60%	99.50%	100.00%	YES	YES
% Service charges collected	120.79%	105.00%	144.00%	YES	YES
Average relet Void time	70 Days	30 days	18 days	YES	YES
% Gas services completed on time	98.05%	100%	100.00%	YES	YES
% Repairs completed on time	78.93%	90%	99.00%	YES	YES